



## 2019 GENERAL PUBLIC VEHICLE RESERVATION PROGRAM

Dear Valued Customers:

We are pleased to provide you with this important vehicle reservation information. If you have not already done so, please provide the Steamship Authority your e-mail address. This will allow us to contact you quickly by e-mail instead of through the U.S. Postal Service with communications and notices regarding your reservations, as well as changes in Steamship Authority policies and other important information that might affect your travel plans. You can provide us with your email address by signing in to your Profile account at [SteamshipAuthority.com](http://SteamshipAuthority.com) and add your email address to your contact information in the "Dashboard," or call the Reservation Office at (508) 477-8600 between 7:30 a.m. - 4:00 p.m. daily (closed Thanksgiving, Christmas Day and New Year's Day). The following outlines our vehicle reservation information and policies.

**WINTER/SPRING RESERVATIONS:** We are currently booking reservations through May 14, 2019. Reservations can be made on our website at [SteamshipAuthority.com](http://SteamshipAuthority.com), by telephone at (508) 477-8600, toll free from Martha's Vineyard (508) 693-9130, toll-free from Nantucket (508) 228-3274 or in person at any terminal for this time period.

**2019 GENERAL PUBLIC RESERVATION OPENINGS:** In order to improve our general public opening reservation process, we have made changes to how the internet opening is processed. In 2019, there will be two general openings, one for the Vineyard and one for Nantucket. Our IT Department will have extra support onsite and, during the internet-only general openings, reservation office hours will be extended to provide support for our customers who may have issues accessing their profile, remembering their account password, etc. Office hours during this time will be from 5:00 a.m. - 6:00 p.m. To expedite the reservation process, please have your profile account number and PIN available.

**2019 Nantucket General Internet Opening: January 15 - January 21, 2019:** Beginning at 5:00 a.m. on Tuesday, January 15, 2019, reservations for travel to Nantucket only from May 15, 2019 through October 23, 2019 may be made online. Reservation requests will also be accepted through the U.S. mail. Up to five transactions (one-way or round-trip) will be accepted per mailing. All reservations mail requests will be processed as received, beginning on January 15, 2019.

**2019 Martha's Vineyard General Internet Opening: January 22 - January 28, 2019:** Beginning at 5:00 am on Tuesday, January 22, 2019, reservations for travel to Martha's Vineyard from May 15, 2019 through October 23, 2019 may be made online. Reservation requests will also be accepted through the U.S. mail. Up to five transactions (one-way or round-trip) will be accepted per mailing. All reservations will be processed as received, beginning on January 22, 2019.

**TELEPHONE OPENING:** Beginning on Tuesday, January 29, 2019, reservations for travel from May 15, 2019 through October 23, 2019 may be made by phone, online or in person. Up to five transactions (one-way or round-trip) will be accepted per telephone call.

**2018 MARTHA'S VINEYARD RESERVATION-ONLY PERIODS:** Vehicle reservations are required every Friday, Saturday, Sunday and Monday from June 21 through September 2 and May 23 through May 28, July 2, July 3, July 4, August 20, September 3, October 11 and October 14, 2019. Please note: When making a vehicle reservation, you must provide the year, make, model, and license plate number of the vehicle you will be transporting. All vehicle reservations, which should be in the name of the person traveling, are nontransferable.

**DAY OF SAILING LINES:** We provide extended phone service for Martha's Vineyard Only dates and Hyannis/Nantucket Passenger High-Speed Ferry Reservations from 7:00 am to 9:00 pm. For Woods Hole/Martha's Vineyard reservations, call (508) 477-SHIP (7447) and for Hyannis/Nantucket high-speed passenger: (508) 495-FAST (3278)



**VEHICLE RESERVATION PAYMENTS:** Space will be reserved for vehicles upon prepayment of charges. Cash, check, Steamship Authority Gift Cards, American Express, Visa, MasterCard, or Discover cards are accepted for advance reservations.

**WAIT LISTING:** Wait list requests are on a first-come, first-served basis, and are automatically processed.

**When wait listing, you have four options to waitlist:**

- 1. Up to 48 hours in advance.**
- 2. 24 hours in advance.**
- 3. Noon the day prior to travel.**
- 4. A user-specified drop date.**

If a customer's reservation is changed to one of his or her wait list requests more than one week in advance of the scheduled sailing, we will text, e-mail or mail the customer a notice of the change. If the change occurs one week or less before the scheduled sailing, we will text, telephone or email the customer to notify them of the change. Changes can also be viewed on our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com), on the Dashboard or under My Purchases (also on the Dashboard). Once a wait list change is made to a customer's reservation(s), we can only honor the reservation as changed and cannot honor the customer's original reservation. Accordingly, customers can view their vehicle reservation on our website or call the Reservation Office prior to scheduled sailing time to verify any wait list changes after your wait list choice drops. Changes to a reservation as a result of a wait list request are not considered "Reservation Changes" and do not result in any cancellation or change fees; but once a reservation is changed due to a wait list request, the changed reservation is subject to all cancellation and change fees.

**CHANGING RESERVATIONS:** Reservations may be changed up to one hour before the scheduled departure. One date change may be made to a vehicle reservation at no charge. However, if the change is not made at least 14 days in advance of the scheduled departure, the changed reservation will not be eligible for a refund if subsequently cancelled. You have one date change at no charge; all other date changes may be made only upon payment of an additional \$10.00 charge. In the event a reservation is neither changed with at least one hour advance notice nor used as reserved, no refund shall be issued to the customer, although the reservation may be used for stand-by travel solely on the date for which the trip was scheduled and possibly, at the Authority's discretion, the following day.

**CANCELLATIONS:** Any reservation made and cancelled on the same day is fully refundable without any processing fee. Otherwise, if the cancellation notice is received at least 14 days in advance of the scheduled departure, the customer will be issued a full refund less a \$10.00 processing fee, unless the reservation was previously changed with less than 14 days' notice prior to the scheduled departure. Customers should be aware that prepaid passenger fares are eligible for a refund for up to one year from date of issue even if the associated vehicle reservation is not.

#### Reservation Office Information

509 Falmouth Road, Suite 1C, Mashpee, MA 02649


Mashpee Office: (508) 477-8600, Open daily 7:30 a.m. - 4:00 p.m. (Closed Thanksgiving, Christmas Day and New Year's Day)

Martha's Vineyard Reservations: (508) 693-9130

Nantucket Reservations: (508) 228-9130

To download additional Vehicle Reservation applications, please visit our website at <https://www.steamshipauthority.com/about/forms>

Find us on 

 @SteamshipMA



## 2019 VEHICLE RESERVATION APPLICATION FORM

ONE RESERVATION PER FORM. FAXES WILL NOT BE ACCEPTED.

Profile number: \_\_\_\_\_ Profile name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime phone: (\_\_\_\_\_) \_\_\_\_\_ Island phone: (\_\_\_\_\_) \_\_\_\_\_

Evening phone: (\_\_\_\_\_) \_\_\_\_\_ Cell phone: (\_\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_

Include the following number of passengers on vehicle ticket (optional): Adults: \_\_\_\_\_ Children (ages 5-12): \_\_\_\_\_

**Vehicle Information** - License plate numbers must be provided. License plate must match vehicle traveling.

Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_

License Plate: \_\_\_\_\_ State: \_\_\_\_\_

IS THIS VEHICLE OVER 6 FEET IN TOTAL HEIGHT? NO YES Total Height: \_\_\_\_\_ FEET

IS THIS VEHICLE TOWING A TRAILER NO YES Trailer Length: \_\_\_\_\_ FEET

Please list overall vehicle length if it exceeds 17 feet (bumper to bumper) Overall Length: \_\_\_\_\_ FEET

DATE	FROM	TO	TIME
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____:____ AM PM
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____:____ AM PM

If desired times are not available, we will give you the closest available reservation. Please provide us with a range of time for your travel

48hrs. 24hrs. Noon day prior to travel User Specified: \_\_\_\_\_

48hrs. 24hrs. Noon day prior to travel User Specified: \_\_\_\_\_

*Purchase implies acceptance of all terms and conditions of tariff with regard to cancellation, change and refund policies.*

CHECK ENCLOSED: \_\_\_\_\_ MASTERCARD: \_\_\_\_\_ VISA: \_\_\_\_\_ DISCOVER: \_\_\_\_\_ AMERICAN EXPRESS: \_\_\_\_\_ SSA GIFT CARD: \_\_\_\_\_

**Credit Card & Cardholder Information** - For all credit card orders, please provide the following information:

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_ \*CVV: \_\_\_\_\_

\*MasterCard, Visa & Discover - Please provide last 3 (three) digits appearing on signature strip after credit card number

\*American Express - Please provide 4 (four) digit code located above the embossed credit card number on front of card

Cardholder Name: \_\_\_\_\_

Cardholder Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_



## 2019 High-Speed Passenger - Reservation Application

Profile number: \_\_\_\_\_ Profile name: \_\_\_\_\_

**Please provide the following information for the CUSTOMER TRAVELLING:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime phone: (\_\_\_\_\_) \_\_\_\_\_ Island phone:(\_\_\_\_\_) \_\_\_\_\_

Evening phone: (\_\_\_\_\_) \_\_\_\_\_ Cell phone: (\_\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_

Include the following number of passengers travelling: Adults: \_\_\_\_\_ Children (ages 5-12): \_\_\_\_\_

DATE	FROM	TO	TIME
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DEPARTURE _____ - _____ - _____	HY NT	NT HY	____:____ AM PM
DEPARTURE _____ - _____ - _____	NT HY	HY NT	____:____ AM PM

**Purchase implies acceptance of all terms and conditions of tariff with regard to cancellation, change and refund policies.**

MASTERCARD: \_\_\_\_\_ VISA: \_\_\_\_\_ DISCOVER: \_\_\_\_\_ AMERICAN EXPRESS: \_\_\_\_\_ SSA GIFT CARD: \_\_\_\_\_

**Credit Card & Cardholder Information** - For all credit card orders, please provide the following information:

**Credit Card #:** \_\_\_\_\_ **Expiration Date:** \_\_\_\_/\_\_\_\_ **\*CVV:** \_\_\_\_\_

**\*MasterCard, Visa & Discover** - Please provide last 3 (three) digits appearing on signature strip after credit card number

**\*American Express** - Please provide 4 (four) digit code located above the embossed credit card number on front of card

Cardholder Name: \_\_\_\_\_

Cardholder Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## 2019 Woods Hole - Martha's Vineyard Schedule

### One-Way Martha's Vineyard Passenger Rates

Adults.....\*\$8.50  
 Children (5-12 years) .....\*\$4.50  
 Children (4 and under).....Free  
 Bicycle.....\$4.00

\* Includes a \$0.50 town-mandated embarkation fee

### One-Way Martha's Vineyard Passenger Vehicle Rates Under 17' in length

Jan 1 - Mar 31.....\$43.50  
 Apr 1 - Oct 31.....\$81.00

### 17' but less than 20' in length

Jan 1 - Mar 31.....\$53.50  
 Apr 1 - Oct 31.....\$91.00

### Extended load beyond front or rear bumper

*Applies only to vehicles whose overall length (including extension)*

One-way.....\$12.50

#### May 15 - June 19, 2019

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN/MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM/NAN	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR/NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM/NAN	9:30 AM		10:15 AM
9:30 AM		10:15 AM	MAR/NAN		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM/NAN	12:00 PM		12:45 PM
12:00 PM		12:45 PM	MAR/NAN		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM/NAN	2:30 PM		3:15 PM
2:30 PM		3:15 PM	MAR/NAN		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM/NAN	5:00 PM		5:45 PM
5:00 PM		5:45 PM	MAR/NAN		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM/NAN	7:15 PM		8:00 PM
7:30 PM	8:15 PM		MAR/NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM/NAN	9:30 PM		10:15 PM
9:45 PM	10:30 PM		MAR/NAN			

#### September 9 - October 23, 2019

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN/MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		NAN/MAR	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM		10:15 AM	NAN/MAR		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM		12:45 PM	NAN/MAR		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM		3:15 PM	NAN/MAR		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM		5:45 PM	NAN/MAR		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM		NAN/MAR	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 PM	10:30 PM		NAN/MAR			

#### June 20 - September 8, 2019

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN	5:30 AM		6:15 AM
			MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
6:30 AM		7:15 AM	NAN		7:30 AM	8:15 AM
7:00 AM	7:45 AM		MAR	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
8:35 AM		9:20 AM	NAN		9:50 AM	10:35 AM
9:30 AM		10:15 AM	MAR		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
11:05 AM		11:50 AM	NAN		12:20 PM	1:05 PM
12:00 PM		12:45 PM	MAR		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
1:35 PM		2:20 PM	NAN		2:50 PM	3:35 PM
2:30 PM		3:15 PM	MAR		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
4:05 PM		4:50 PM	NAN		5:20 PM	6:05 PM
5:00 PM		5:45 PM	MAR		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
6:30 PM	<i>Fri-Sun</i>	7:15 PM	NAN	<i>Fri-Sun</i>	7:30 PM	8:15 PM
6:30 PM	7:15 PM	<i>Mon-Thu</i>	NAN			
7:30 PM		8:15 PM	MAR		8:30 PM	9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
* 8:45 PM	9:30 PM	<i>Fri-Sun</i>	NAN			
9:45 PM	10:30 PM		MAR			

\* Operates Fri, Sat, Sun & Holidays. Unscheduled trips on Mon - Thurs are available to operate if needed.

**For faster reservations please have the following information available:**

**Your profile number**

**License plate number of the vehicle traveling.**

**Year, make and model of the vehicle traveling.**

**Credit card information for payment.**

**When changing your reservation, please have your reservation number or your profile number on hand before you call.**



M/V Island Home (IHM), M/V Martha's Vineyard (MAR) and M/V Nantucket (NAN) have elevators on board. Vessel boarding accessible by dockside ramps.

*Our mobile website offers current parking information, ferry arrivals/departures, ferry cancellation alerts and change notifications, the ability to purchase high-speed ferry passenger tickets to Nantucket and more.*

## 2019 Hyannis - Nantucket Schedule

### One-Way Nantucket Passenger Rates

Adults.....	*\$18.50
Children (5-12 years) .....	*\$9.50
Children (4 and under).....	Free
Bicycle.....	\$7.00

\* Includes a \$0.50 town-mandated embarkation fee

### One-Way Nantucket Passenger Vehicle Rates

<b>Under 17' in length</b>	
Jan 1 - Mar 31.....	\$140.00
Apr 1 - Oct 31.....	\$225.00

### 17' but less than 20' in length

Jan 1 - Mar 31.....	\$160.00
Apr 1 - Oct 31.....	\$250.00

### Extended load beyond front or rear bumper

Applies only to vehicles whose overall length (including extension) exceeds 17'.

One-Way.....	\$37.50
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Our mobile website offers current parking information, ferry arrivals/departures, ferry cancellation alerts and change notifications, the ability to purchase high-speed ferry passenger tickets to Nantucket and more.

### May 15 - 23 & May 30 - June 19, 2019

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
8:00 PM	10:15 PM	EAG		

### June 20 to October 23, 2019

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
6:30 AM	8:45 AM	WH	9:15 AM	11:30 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
12:00 PM	2:15 PM	WH	2:45 PM	5:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
5:30 PM	7:45 PM	WH	8:00 PM	10:15 PM
8:00 PM	10:15 PM	EAG		

### May 24 - 29, 2019

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
6:30 AM	8:45 AM	NAN	9:15 AM	11:30 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
12:00 PM	2:15 PM	NAN	2:45 PM	5:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
5:30 PM	7:45 PM	NAN	8:00 PM	10:15 PM
8:00 PM	10:15 PM	EAG		

### For faster reservations please have the following information available:

- Your profile number
- License plate number of the vehicle traveling.
- Year, make and model of the vehicle traveling.
- Credit card information for payment.
- When changing your reservation, please have your reservation number or your profile number on hand before you call.



## Hyannis to Nantucket High-Speed Ferry Schedule Effective April 2, 2018

One Hour Ferry - The Steamship Authority operates a high-speed passenger-only ferry between Hyannis and Nantucket. Reservations are recommended during peak travel times. For schedules, information and to book online visit [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) or call (508) 495-3278 (FAST).

### One-Way M/V Iyanough Passenger Rates

Adults.....	*\$36.50	Children (4 and under)....	Free
Children (5 - 12 years)....	*\$18.75	Bicycle.....	\$7.00

\* Includes \$0.50 town-mandated embarkation fee.

### Round-Trip M/V Iyanough Passenger Rates

Adults.....	**\$69.00	Children (5 - 12 years)....	**\$35.00
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\*Includes a \$0.50 one-way town-mandated embarkation fee

\*\* Includes a \$1.00 round-trip town mandated embarkation fee

### April 3 to May 14, 2019

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:15 AM	9:15 AM	9:30 AM	10:30 AM
11:00 AM	12:00 PM	12:30 PM	1:30 PM
2:00 PM	3:00 PM	3:30 PM	4:30 PM
5:00 PM	6:00 PM	6:15 PM	7:15 PM

### May 15 to October 23, 2019

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:15 AM	9:15 AM	9:30 AM	10:30 AM
11:00 AM	12:00 PM	12:30 PM	1:30 PM
2:00 PM	3:00 PM	3:30 PM	4:30 PM
5:00 PM	6:00 PM	6:15 PM	7:15 PM
7:30 PM	8:30 PM	8:45 PM	9:45 PM