



Travel Tips for Visitors

PLANNING FOR AN EASY ARRIVAL AND SMOOTH DEPARTURE:

Please remember that all passengers and vehicles must be at the dock and ready for boarding at least 30 minutes prior to scheduled departure. During the summer months, we recommend you arrive 45 minutes to one hour prior to the scheduled departure. If you are traveling on our traditional ferries without a vehicle, you may purchase your passenger ferry tickets at the ticket office. *Please see detailed information about our high-speed ferry to Nantucket below.* Passenger capacity may be reached on popular sailings prior to departure, so it is best to arrive early.

PARKING:

When headed to **Martha's Vineyard**, please be advised that parking is not available dockside at our Woods Hole terminal. You will need to park in one of our off-site parking lots located in Falmouth or Cataumet. During the summer season and holiday weekends, we experience high passenger and automobile traffic volume. Plan to arrive an hour before your departure trip to allow time to access our off-site parking and free shuttle service to and from our Woods Hole terminal.

When headed to **Nantucket**, please be advised that we offer limited on-site parking at our Hyannis terminal. Off-site parking however, is always available with free shuttle service to and from our Hyannis terminal. During the summer season and holiday weekends, we experience high passenger and automobile traffic volume. Plan to arrive one hour before your departure time to allow time for parking.

We advise that you check current parking status in one of the following ways:

- Log onto our mobile website at m.SteamshipAuthority.com.
- If you are traveling to Martha's Vineyard, please call our Falmouth Parking Information line: (508) 457-PARK (7275).
- If you are traveling to Nantucket, please call our Hyannis Parking Information line: (508) 775-PARK (7275).
- Dial 511 from your mobile phone and enter route code 72 (Regular cell phone airtime charges apply.)
- Tune into radio 1610 AM as you arrive in the area.

Upon arrival at the terminal, our attendants will direct you to a convenient location to board the ferry and where to place your baggage. If you are traveling with a vehicle, please have your reservation information available when you arrive at the terminal. Public restrooms, free Wi-Fi and TV are available on-board each vessel and inside our terminals. Our on-board snack bars offer a variety of beverages, including wine, beer and mixed drinks, as well as an assortment of hot and cold menu items.

HIGH-SPEED PASSENGER FERRY TO NANTUCKET

If you are planning to take our high-speed ferry to Nantucket (one hour trip dock-to-dock) we recommend that you make advance reservations, especially during the weekends in July, August and September, and during all holiday weekends. You can book high-speed ferry reservations online, on our mobile site or by calling 508-495-FAST. ***We are currently offering a day trip special Monday through Thursday, same-day, round-trip: the cost is only \$50 round-trip for adults and \$25 for kids ages 5-12.***

Our high-speed passenger pick-up/drop-off area at the Hyannis Terminal features a large shelter with bench seats where you can enjoy views of the Hyannis Harbor. You can drive right up to the high-speed ferry slip, drop off your luggage and/or other travelers, and then park your car in one of our off-site parking lots. Our complimentary shuttle service brings you to and from the off-site parking lots. And during the busy summer season, you can purchase high-speed ferry tickets from our ticket booth, located just steps away from the boarding ramp, open from 7:00 am to 5:00 pm.



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MOBILE TICKETING:

We now offer a fast way to get on board our high-speed ferry with our **mobile ticketing**. You can make your high-speed passenger reservation on our website or mobile site using your mobile device (or you can call 508-495-FAST or in person at the terminal). Once you make your high-speed ferry reservation an email will be sent to you with your reservation confirmation and ticket bar code. A reminder email will be sent one day prior to your departure. For added convenience, you can print out your ticket in advance or use your mobile ticket once you arrive at the terminal.

And just a reminder, we recommend that you check current parking and trips status using our mobile site before your arrival. That way, you will know which off-site parking lot to park in and take our free shuttle service to the Steamship dock.

Once you arrive at the Steamship terminal, you can skip the ticket office line and head straight to the boat. When you are ready to board, scan your mobile ticket or your paper ticket. If you need any assistance, one of our staff members will be happy to help you.

DRIVE-ON / DRIVE-OFF SERVICES FOR THE NANTUCKET ROUTE:

Unaccompanied vehicle drive-on/drive-off service is available for vehicles traveling between Hyannis and Nantucket. The vehicle's owner must sign a Release and Indemnification Agreement. This form may be found online on the Policies, Forms & Information page of our website or at the Hyannis or Nantucket terminals. A service fee is charged each time one of our employees drives your vehicle on or off a vessel as follows:

Vehicles Under 20'

Jan 1 – Apr 30.....	\$25.00
May1 – Sep 30.....	\$35.00
Oct 1 – Dec 31.....	\$25.00

“I’M LOOKING FORWARD TO AN ISLAND ADVENTURE. WILL I NEED MY CAR?”

The answer to that question depends on what you want to do on your visit to Martha's Vineyard or Nantucket and how long you plan to stay.

FOR DAY TRIPS:

Have just a day to spend on one of our charming islands? You'll find so much to do, even without a car. Enjoy breathtaking scenery, world-class restaurants, fascinating shops and galleries, even beaches and seaside vistas, all within walking distance of our island Terminals. For those who want to see more of either island, there are plenty of conveniently-located taxis, tour buses, and car and bike rentals. And in-season, both Martha's Vineyard and Nantucket offer excellent public transportation, just steps from the ferry docks.

With the Steamship Authority, a car-free excursion couldn't be easier. As a foot passenger traveling to the islands, reservations are not required and ferries run frequently in both directions. We recommend that you make advance reservations for travel aboard our seasonal high-speed passenger ferry, the *M/V Iyanough*, especially during the weekends in July, August and September, and during all holiday weekends.

FOR A FEW DAYS:

If you want to take your car along for a short stay on one of the Islands, it's wise to plan ahead. Book [online](#) or by phone at (508) 477-8600. There's so much you can do over the course of a couple of days: you can sightsee, explore art galleries or nature trails, go sailing, windsurfing, kayaking, fishing, shopping, golfing, bicycling, or just relax on the beach. For more information on what to do on-island, please visit our "What to Do" page.



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FOR EXTENDED STAYS:

If you're going to the Islands for a week, month, or longer, you'll probably want to take your car. Especially during the summer season, we recommend advance reservations for vehicles. You can book [online](#) or by phone at (508) 477-8600 or (508) 693-9130. For more information on what to do on-island, please visit our "What to Do" page.

RECEIVE OUR TRAVEL ALERTS VIA TEXT MESSAGE

If you wish to receive our Travel Alerts, such as trip delays or cancellations, via Text Message, visit our website at www.steamshipauthority.com, and in the upper left hand corner, click on the link "Join Email List". Then you will be prompted to enter your email address and security code. (Don't worry, if you don't remember your security code, you can request for it to be emailed to you.) If you are already receiving our e-News, click on the link "Click here if you have already joined our list." Once you are logged in, you can edit your preferences by scrolling down to the section "Text Alerts Via Text Message". From there, enter your cell phone and choose your preferences. Don't forget to hit the "Save Changes" button before leaving this page.

WAITLIST REQUEST NOTIFICATIONS VIA TEXT MESSAGE

If you have a vehicle reservation and a profile account with the Steamship Authority, you can opt in to receive Waitlist Request Notifications via Text Message. Visit our website at www.steamshipauthority.com, and then log into your profile account. From there, navigate to the "My Profile" section. Under the cell phone field click the box "I want to receive Text Alerts for schedule changes and waitlist fulfillments." Don't forget to hit the "Save Changes" button before leaving this page.