



## 2010 GENERAL PUBLIC VEHICLE RESERVATION PROGRAM

Dear Valued Customers:

**We encourage you to provide your e-mail address to The Steamship Authority. This will allow us to contact you quickly by e-mail instead of through the US Postal Service with communications and notices regarding your reservations, as well as changes in Steamship Authority policies and other important information that might affect your travel plans. Please call the Reservation Office at (508) 477-8600, open 8:00 am - 4:30 pm daily, to provide your email address. The following outlines our vehicle reservation information and policies.**

**SPRING RESERVATIONS:** We are currently booking reservations through Wednesday, May 19, 2010. Reservations can be made on our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com), by telephone at (508) 477-8600 or (508) 693-9130, or in person at any terminal for this time period.

**GENERAL PUBLIC RESERVATIONS:** Beginning on Tuesday, January 19, 2010 prepaid real-time reservations can be made on our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) (payment is required.) We will also accept reservation requests by mail with up to 5 transactions per envelope (one-way or round-trip). Reservations will be processed as received. General public telephone, walk-up and internet reservations begin on Monday, January 25, 2010. Up to 5 transactions (one-way or round-trip) can be made per telephone call.

**MARTHA'S VINEYARD RESERVATION ONLY PERIODS:** Vehicle reservations are required every Friday, Saturday, Sunday and Monday from June 25, 2010 to September 6, 2010 and May 27 – May 31, July 1, July 6, September 7 and October 8 & 11, 2010.

**DAY OF SAILING LINE:** (508) 477-7447 & High-Speed (508) 495-FAST (3278) will be staffed from 7:00 am to 9:00 pm on Martha's Vineyard Reservation Only Dates.

**VEHICLE RESERVATION PAYMENTS:** Space will be reserved for vehicles upon prepayment of charges. Cash, check, Steamship Authority Gift Cards, American Express, Visa, MasterCard, or Discover cards are accepted for advance reservations. Service fees are assessed for returned checks.

**WAIT LISTING:** Waitlist requests are on a first come, first served basis, and are automatically processed up to 48 hours in advance of the reserved departure as spaces become available due to other customers' reservation cancellation or changes. If a customer's reservation is changed to one of his or her waitlist requests more than one week in advance of the scheduled sailing, we will e-mail or mail the customer a notice of the change. If the change occurs one week or less before the scheduled sailing, we will telephone or e-mail the customer to notify him or her of the change. Changes can also be viewed on our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com), under online vehicle reservations. No changes to a customer's reservation will result from a waitlist request 48 hours or less before the scheduled sailing. Once a waitlist change is made to a customer's reservation, we can only honor the reservation as changed, and cannot honor the customer's original reservation. Accordingly, customers are strongly encouraged to call the Authority's Reservation Office or view their vehicle reservations on our website within 48 hours prior to scheduled sailing time to confirm any waitlist changes. Changes to a reservation as a result of a waitlist request are not considered "Reservation Changes" and do not result in any cancellation or change fees; but once a reservation is changed due to a waitlist request, the changed reservation is subject to all cancellation and change fees.

**CHANGING RESERVATIONS:** Reservations may be changed up to one hour before the scheduled departure. One date change may be made to a vehicle reservation at no charge. However, if the change is not made at least 14 days in advance of the scheduled departure, the changed reservation will not be eligible for a refund if subsequently cancelled. You have one date change at no charge; all other date changes may be made only upon payment of an additional \$10.00 charge. In the event a reservation is neither changed with at least one hour advance notice nor used as reserved, no refund shall be issued to the customer, although the reservation may be used for stand-by travel solely on the date for which the trip was scheduled and possibly, at the Authority's discretion, the following day.

**CANCELLATIONS:** Any reservation made and cancelled on the same day is fully refundable without any processing fee. Otherwise, if the cancellation notice is received at least 14 days in advance of the scheduled departure, the customer generally will be issued a full refund less a \$10.00 processing fee, unless the reservation was previously changed with less than 14 days notice prior to the scheduled departure. Customers should be aware that pre-paid passenger fares are eligible for a refund even if the associated vehicle reservation is not.

### Reservation Office Information

509 Falmouth Road, Suite 1C, Mashpee, MA 02649

Mashpee Office: (508) 477-8600, Open daily 8:00 am - 4:30 pm

Martha's Vineyard Office: (508) 693-9130, Open daily 8:00 am - 4:30 pm

Please visit [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) to download additional Vehicle Reservation applications and to sign up for our Travel Alerts and eNews.

## 2010 Woods Hole to Martha's Vineyard Schedule

### One-way Martha's Vineyard Passenger Rates

Adults.....\*\$7.50  
 Children (5-12 years) .....\*\$4.00  
 Children (4 and under).....Free  
 Bicycle.....\$3.00  
 \* Includes a \$0.50 town-mandated embarkation fee

### One-Way Martha's Vineyard Passenger Vehicle Rates Under 17' in length

Jan 1 - Mar 31.....\$42.50  
 Apr 1 - Oct 31.....\$67.50

### 17' but less than 20' in length

Jan 1 - Mar 31.....\$52.50  
 Apr 1 - Oct 31.....\$77.50

### Extended load beyond front or rear bumper

*Applies only to vehicles whose overall length (including extension) exceeds 17'.*

One-way.....\$10.00

### THE WAY TO GO AND SAVE! 10-RIDE PASSENGER TICKET BOOKS

Save money and time at the terminals.

Books are transferable from person to person.

Multiple tickets can be used from the same book on the same trip.

Available at the ticket offices.

**INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER  
BOOKS AVAILABLE AT ALL LOCATIONS**

### May 20 - June 24, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR/NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM/NAN	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR/NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM/NAN	9:30 AM		10:15 AM
9:30 AM		10:15 AM	MAR/NAN		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM/NAN	12:00 PM		12:45 PM
12:00 PM		12:45 PM	MAR/NAN		1:15 PM	2:00 PM
1:15 PM	2:00 PM		IHM/NAN	2:30 PM		3:15 PM
2:30 PM		3:15 PM	MAR/NAN		3:45 PM	4:30 PM
3:45 PM	4:30 PM		IHM/NAN	5:00 PM		5:45 PM
5:00 PM		5:45 PM	MAR/NAN		6:15 PM	7:00 PM
6:15 PM	7:00 PM		IHM/NAN	7:15 PM		8:00 PM
7:30 PM	8:15 PM		MAR/NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM/NAN	9:30 PM		10:15 PM
9:45 pm	10:30 PM		MAR/NAN			

### September 8 - October 13, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM		10:15am	NAN		10:45am	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM		12:45pm	NAN		1:15pm	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM		3:15pm	NAN		3:45pm	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM		5:45pm	NAN		6:15pm	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM		NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 pm	10:30 PM		NAN			

### June 25 - September 7, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM		10:15 AM	MAR		10:45am	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM		12:45 PM	MAR		1:15pm	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM		3:15 PM	MAR		3:45pm	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM		5:45 PM	MAR		6:15pm	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM		8:15 PM	MAR		8:30pm	9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 pm	10:30 PM		MAR			

### For faster reservations please have the following information available:

- License plate number of the car traveling.
- Year, make and model of the car traveling.
- Credit card information for payment.
- When changing your reservation, please have your reservation number or your profile number on hand before you call.

**Visit our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) to sign up for our Travel Alerts and eNews.**



All passenger decks & amenities of the *M/V Island Home (IHM)*, *M/V Martha's Vineyard (MAR)* and *M/V Nantucket (NAN)* are handicap accessible.

## 2010 Hyannis to Nantucket Schedule

### One-way Nantucket Passenger Rates

Adults.....\*\$16.50  
 Children (5-12 years) .....\*\$8.50  
 Children (4 and under).....Free  
 Bicycle.....\$6.00

\* Includes a \$0.50 town-mandated embarkation fee

### One-Way Nantucket Passenger Vehicle Rates

#### Under 17' in length

Jan 1 - Mar 31.....\$130.00  
 Apr 1 - Oct 31.....\$190.00

#### 17' but less than 20' in length

Jan 1 - Mar 31.....\$150.00  
 Apr 1 - Oct 31.....\$215.00

#### Extended load beyond front or rear bumper

*Applies only to vehicles whose overall length (including extension) exceeds 17'.*

One-way.....\$20.00

### THE WAY TO GO AND SAVE! 10-RIDE PASSENGER TICKET BOOKS

Save money and time at the terminals.  
 Books are transferable from person to person.  
 Multiple tickets can be used from the same book on the same trip.  
 Available at the ticket offices.

**INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER  
 BOOKS AVAILABLE AT ALL LOCATIONS**

### May 20 - May 25 & June 1 - June 24, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
8:00 PM	10:15 PM	EAG		

### May 26 - May 31, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
7:30 AM	9:45 AM	NAN	10:15 AM	12:30 PM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
1:00 PM	3:15 PM	NAN	3:45 PM	6:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
6:30 PM	8:45 PM	NAN	9:00 PM	11:15 PM
8:00 PM	10:15 PM	EAG		

### June 25 - September 7, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
7:30 AM	9:45 AM	NAN	10:15 AM	12:30 PM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
1:00 PM	3:15 PM	NAN	3:45 PM	6:00 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
6:30 PM	8:45 PM	NAN	9:00 PM	11:15 PM
8:00 PM	10:15 PM	EAG		

### September 8 - October 13, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 AM	8:45 AM
9:15 AM	11:30 AM	EAG	12:00 PM	2:15 PM
2:45 PM	5:00 PM	EAG	5:30 PM	7:45 PM
8:00 PM	10:15 PM	EAG		



All passenger decks & amenities of the *M/V Eagle (EAG)* and *M/V Nantucket (NAN)* are handicap accessible. The main passenger deck & amenities of the *M/V Iyanough (IYA)* are handicap accessible.



### Hyannis to Nantucket High-Speed Ferry Schedule Effective April 14, 2010

*One Hour Ferry - The Steamship Authority operates a high-speed passenger-only ferry between Hyannis and Nantucket. Reservations are not necessary, but are recommended during peak travel times. For schedules, information and to book online visit [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) or call (508) 495-3278 (FAST)*

### One-way M/V Iyanough Passenger Rates

Adults.....\*\$32.50  
 Children (5 - 12 years)....\*24.50

\* Includes \$0.50 town-mandated embarkation fee.

Children (4 and under).... Free  
 Bicycle.....\$6.00

### April 14 - May 19, 2010

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00 AM	9:00 AM	9:30 AM	10:30 AM
11:00 AM	12:00 PM	12:30 PM	1:30 PM
1:55 PM	2:55 PM	3:15 PM	4:15 PM
4:30 PM	5:30 PM	6:00 PM	7:00 PM

### May 20 - October 13, 2010

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00 AM	9:00 AM	9:30 AM	10:30 AM
11:00 AM	12:00 PM	12:30 PM	1:30 PM
1:55 PM	2:55 PM	3:15 PM	4:15 PM
4:30 PM	5:30 PM	6:00 PM	7:00 PM
7:15 PM	8:15 PM	8:30 PM	9:30 PM

Visit our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) to sign up for our Travel Alerts & eNews.

# 2010 VEHICLE RESERVATION APPLICATION FORM

One Reservation Per Form

ONE APPLICATION PER VEHICLE. FAXES WILL NOT BE ACCEPTED. RESERVATIONS/TICKETS ARE NON-TRANSFERABLE.

Profile number: \_\_\_\_\_ Profile name: \_\_\_\_\_

Please provide the following information for **CUSTOMER TRAVELING**:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime phone: (\_\_\_\_\_) \_\_\_\_\_ Island phone: (\_\_\_\_\_) \_\_\_\_\_

Evening phone: (\_\_\_\_\_) \_\_\_\_\_ Cell phone: (\_\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_

Include the following number of passengers on vehicle ticket (optional): Adults: \_\_\_\_\_ Children (ages 5-12): \_\_\_\_\_

**Vehicle Information** - License plate numbers must be provided. License plate must match vehicle traveling.

Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_

License Plate: \_\_\_\_\_ State: \_\_\_\_\_

IS THIS VEHICLE OVER 6 FEET IN TOTAL HEIGHT?	NO	YES	Total Height: _____ FEET
IS THIS VEHICLE TOWING A TRAILER	NO	YES	Trailer Length: _____ FEET
Please list overall vehicle length if it exceeds 17 feet (bumper to bumper)			Overall Length: _____ FEET

Purchase implies acceptance of all terms and conditions of tariff with regard to cancellation, change and refund policies.

**One Reservation Per Form**

DATE	FROM	TO	TIME
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM

If desired times are not available, we will give you the closest available reservation. Please provide us with a range of time for your travel availability so that we can book the best reservation and wait list appropriately.

DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM

**Payment of Reservation** - Prepayment of vehicles is required. Please specify method of payment (check one). If check or money order, please enclose payment.

CHECK ENCLOSED: \_\_\_\_\_ MASTERCARD: \_\_\_\_\_ VISA: \_\_\_\_\_ DISCOVER: \_\_\_\_\_ AMERICAN EXPRESS: \_\_\_\_\_ SSA GIFT CARD: \_\_\_\_\_

**Credit Card & Cardholder Information** - For all credit card orders, please provide the following information:

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_ \* CCV: \_\_\_\_\_

\* For MasterCard, Visa & Discover - on back of card, provide the last 3 (three) digits appearing on signature strip after credit card number.

\* For American Express - Please provide the 4 (four) digit code located above the embossed credit card number on front of card.

Cardholder Name: \_\_\_\_\_

Cardholder Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_