



## Woods Hole, Martha's Vineyard and Nantucket Steamship Authority

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### **HEADSTART PROGRAM** **January 6, 2010 – January 15, 2010**

Headstart is available to all participants of the 2010 Islander Preferred & Islander Preferred-Excursion programs. Each profiled customer is allowed to submit up to five transactions (one way or round-trip). Please provide name, address, license plate and vehicle information (make, model and year) for all reservations. Failure to provide accurate dimensions, including roof top carriers and attached bicycles, could void reserved space and/or may impact rate.

Three of the five transactions may be designated as transferable reservations. If you do not have the name and vehicle license plate, year, make and model of the party using the space you're reserving, we will hold the reservation under your name. A transfer slip will be sent to you and must be returned no later than May 15, 2010 or 30 days prior to the scheduled departure of the first segment of the reservation with the name, address and license plate and vehicle information (year, make and model) of the person using the reservation. A confirmation will be sent at that time.

If you decide to keep the reservation for your own use, you still must submit the transfer slip prior to May 15, 2010 or 30 days prior to the scheduled departure of the first segment to keep the reservation and receive the confirmation. All reservations not transferred by the deadline will be canceled and a \$10.00 fee will be assessed on all transfer slips sent back for a refund.

Reserved space must be prepaid. Method of payment cannot be changed after confirmation is issued. Check all confirmations for correct dates, times and destinations. Errors must be reported immediately upon receipt of the transfer slip or confirmation. Failure to do so implies acceptance of transfer slip or confirmation as stated.

#### **MAIL**

Reservations can be mailed in advance of January 6, 2010 to SSA Headstart Reservations, 509 Falmouth Road Suite 1C, Mashpee, MA 02649. All requests received by 5:00PM on January 15, 2010 are guaranteed headstart status. All mail requests received on or before January 6, 2010 will be processed at start of business January 6, 2010. All subsequent mail will be processed in order of date received. In the event we are unable to fulfill your request, we will always reserve you on the closest available time to your request. Please fill in the information regarding travel availability to assist us in reserving the best space for you. We will wait list you for your first choice, unless you request otherwise.

#### **ONLINE**

Reservations can be made January 6, 2010 beginning at 8:00AM at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com). All requests booked by January 15, 2010 by 5:00PM are guaranteed headstart status. You must have a profile number and pin number to access online service.

**FAXES WILL NOT BE ACCEPTED**

## 2010 PREFERRED SPACE POLICIES

### General:

Available to customers profiled as Islander Preferred or Islander Preferred Excursion.

Preferred space reservations are limited to one per customer, per day.

Reservation must originate from island.

The off island portion of the ticket **must** be used for the return ticket to be valid.

Same vehicle must travel round trip.

Preferred space reservations must be paid at time of booking.

All preferred space reservations are non-refundable and non-transferable.

Preferred space can be purchased as one way from the island.

Reservations returning to the island can access Preferred or standard space in conjunction with off island reservation.

Excursion fares limited to 1-28 days.

### Martha's Vineyard Preferred space:

#### **7-Day Preferred Space**

Space goes on sale at 8:00AM **seven** days in advance of departure date.

#### **1-Day Preferred Space**

Space goes on sale at 8:00AM **one** day in advance of departure date.

Online at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com)

By phone at 508-693-9130 or 508-477-8600

Reservations can be booked in person at all Island Terminals, Mashpee or Martha's Vineyard Airport Reservation Office.

### Nantucket Preferred space:

#### **1-Day Preferred Space**

Space goes on sale at 7:30AM one day in advance of departure date in person at the Nantucket terminal or 8:00AM by phone at 508-228-3274 or 508-477-8600 or Online at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com)

**WAIT LISTING:** "Waitlist" requests are on a first come, first served basis, and are *automatically* processed up to 48 hours in advance of the reserved departure as spaces become available due to other customers' reservation cancellation or changes. If a customer's reservation is changed to one of his or her "waitlist" requests more than one week in advance of the scheduled sailing, we will email or mail the customer a notice of the change. If the change occurs one week or less before the scheduled sailing, we will telephone or email the customer to notify them of the change. Changes can also be viewed on our website at [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com), under online vehicle reservations. No changes to a customer's reservation will result from a "waitlist" request 48 hours or less before the scheduled sailing. Once a "waitlist" change is made to a customer's reservations, we can only honor the reservation as changed, and cannot honor the customer's original reservation. Accordingly, customers are strongly encouraged to call the Authority's Reservation Office or view their vehicle reservations on our website within 48 hours prior to scheduled sailing time to confirm any "waitlist" changes. Changes to a reservation as a result of a "waitlist" request are not considered "Reservation Changes" and do not result in any cancellation or change fees; but once a reservation is changed due to a "waitlist" request, the changed reservation is subject to all cancellation and change fees.

**CHANGING RESERVATIONS:**

Reservations may be changed up to one hour before the scheduled departure. One date change may be made to a vehicle reservation at no charge. However, if the change is not made at least 14 days in advance of the scheduled departure the changed reservation will not be eligible for a refund if subsequently cancelled. You have one date change at no charge; all other changes may be made only upon payment of an additional \$10.00 charge. In the event a reservation is neither changed with at least one hour advance notice nor used as reserved, no refund shall be issued to the customer, although the reservation may be used for stand-by travel solely on the date for which the trip was scheduled and possibly, at the Authority's discretion, the following day.

**CANCELLATION:**

Any reservation made and cancelled on the same day is fully refundable without any processing fee. Otherwise, if the cancellation notice is received at least 14 days in advance of the scheduled departure, the customer generally will be issued a full refund less a \$10.00 processing fee, unless the reservation was previously changed with less than 14 days notice prior to the scheduled departure. Customers should be aware that pre-paid passenger fares are eligible for a refund even if the associated vehicle reservation is not.

**MARTHA'S VINEYARD RESERVATION ONLY PERIODS:** Vehicle reservations are required every Friday, Saturday, Sunday and Monday from June 25, 2010 to September 6, 2010 and May 27 – May 31, July 1, July 6, September 7 and October 8 & 11, 2010.

**MARTHA'S VINEYARD BLUE LINE STANDBY PROGRAM:** Available during the above reservation only periods, *15 standby cars per day* will be accepted at Vineyard Haven and Woods Hole only. You must be an active participant in the 2010 Islander Preferred or Preferred Excursion program to be eligible.

**One Way Auto Fares**

April 1 - October 31

**Martha's Vineyard**

Auto under 17' \$ 67.50  
Auto 17' but less than 20' over 6'6" \$ 77.50

**Island 1-28 Day Excursion Fares**

May 15- September 14

Auto under 17' \$ 88.00  
Auto 17' but less than 20' over 6'6" \$108.00

**Nantucket**

Auto under 17' \$190.00  
Auto 17' but less than 20' over 6'6" \$215.00

Auto under 17' \$200.00  
Auto 17' but less than 20' over 6'6" \$230.00

Extended load charge: **Martha's Vineyard** \$ 10.00

**Nantucket** \$ 20.00

Applies to those vehicles whose overall length (including extensions) exceeds 17'.

**Passenger One Way:**

Adult **Martha's Vineyard** \$7.50\*  
Child (5-12) **Martha's Vineyard** \$4.00\*  
(Children under 5 are free)

**Nantucket** \$16.50\*  
**Nantucket** \$ 8.50\*

\* Includes \$ .50 embarkation fee

## 2010 Woods Hole to Martha's Vineyard Schedule

### One-way Martha's Vineyard Passenger Rates

Adults.....\*\$7.50  
 Children (5-12 years) .....\*\$4.00  
 Children (4 and under).....Free  
 Bicycle.....\$3.00

\* Includes a \$0.50 town-mandated embarkation fee

### One-Way Martha's Vineyard Passenger Vehicle Rates

#### Under 17' in length

Jan 1 - Mar 31.....\$42.50  
 Apr 1 - Oct 31.....\$67.50  
 Nov 1 - Dec 31.....\$42.50

#### 17' but less than 20' in length

Jan 1 - Mar 31.....\$52.50  
 Apr 1 - Oct 31.....\$77.50  
 Nov 1 - Dec 31.....\$52.50

#### Extended load beyond front or rear bumper

*Applies only to vehicles whose overall length (including extension) exceeds 17'.*

One-way.....\$10.00

**THE WAY TO GO AND SAVE!**  
**10-RIDE PASSENGER TICKET BOOKS**  
 Save money and time at the terminals.  
 Books are transferable from person to person.  
 Multiple tickets can be used from the same book on the same trip.  
 Available at the ticket offices.  
*INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER*  
*BOOKS AVAILABLE AT ALL LOCATIONS*

### May 20 - June 24, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR/NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM/NAN	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR/NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM/NAN	9:30 AM		10:15 AM
9:30 AM		10:15 AM	MAR/NAN		10:45 AM	11:30 AM
10:45 AM	11:30 AM		IHM/NAN	12:00 PM		12:45 PM
12:00 PM		12:45 PM	MAR/NAN		1:15 PM	2:00pm
1:15 PM	2:00 PM		IHM/NAN	2:30 PM		3:15pm
2:30 PM		3:15 PM	MAR/NAN		3:45 PM	4:30pm
3:45 PM	4:30 PM		IHM/NAN	5:00 PM		5:45pm
5:00 PM		5:45 PM	MAR/NAN		6:15 PM	7:00pm
6:15 PM	7:00 PM		IHM/NAN	7:15 PM		8:00pm
7:30 PM	8:15 PM		MAR/NAN	8:30 PM		9:15pm
8:30 PM	9:15 PM		IHM/NAN	9:30 pm		10:15pm
9:45 pm	10:30 PM		MAR/NAN			

### September 8 - October 13, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			NAN	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		NAN	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM		10:15am	NAN		10:45am	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM		12:45pm	NAN		1:15pm	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM		3:15pm	NAN		3:45pm	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM		5:45pm	NAN		6:15pm	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM	8:15 PM		NAN	8:30 PM		9:15 PM
8:30 PM	9:15 PM		IHM	9:30 pm		10:15 PM
9:45 pm	10:30 PM		NAN			

### June 25 - September 7, 2010

Depart Woods Hole	Arrive Vineyard Haven	Arrive Oak Bluffs	VESSEL	Depart Vineyard Haven	Depart Oak Bluffs	Arrive Woods Hole
			MAR	6:00 AM		6:45 AM
6:00 AM	6:45 AM		IHM	7:00 AM		7:45 AM
7:00 AM	7:45 AM		MAR	8:15 AM		9:00 AM
8:15 AM	9:00 AM		IHM	9:30 AM		10:15 AM
9:30 AM		10:15 AM	MAR		10:45am	11:30 AM
10:45 AM	11:30 AM		IHM	12:00 PM		12:45 PM
12:00 PM		12:45 PM	MAR		1:15pm	2:00 PM
1:15 PM	2:00 PM		IHM	2:30 PM		3:15 PM
2:30 PM		3:15 PM	MAR		3:45pm	4:30 PM
3:45 PM	4:30 PM		IHM	5:00 PM		5:45 PM
5:00 PM		5:45 PM	MAR		6:15pm	7:00 PM
6:15 PM	7:00 PM		IHM	7:15 PM		8:00 PM
7:30 PM		8:15 PM	MAR		8:30pm	9:15 PM
8:30 PM	9:15 PM		IHM	9:30 PM		10:15 PM
9:45 pm	10:30 PM		MAR			

### For faster reservations please have the following information available:

- License plate number of the car traveling.
- Year, make and model of the car traveling.
- Credit card information for payment.
- When changing your reservation, please have your reservation number or your profile number on hand before you call.



M/V Island Home (IHM), M/V Martha's Vineyard (MAR) and M/V Nantucket (NAN) have elevators on board. Vessel boarding accessible by dockside ramps.

## 2010 Hyannis to Nantucket Schedule

### One-way Nantucket Passenger Rates

Adults.....\*\$16.50  
 Children (5-12 years) .....\*\$8.50  
 Children (4 and under).....Free  
 Bicycle.....\$6.00

\* Includes a \$0.50 town-mandated embarkation fee

### One-Way Nantucket Passenger Vehicle Rates Under 17' in length

Jan 1 - Mar 31.....\$130.00  
 Apr 1 - Oct 31.....\$190.00  
 Nov 1 - Dec 31.....\$130.00

### 17' but less than 20' in length

Jan 1 - Mar 31.....\$150.00  
 Apr 1 - Oct 31.....\$215.00  
 Nov 1 - Dec 31.....\$150.00

### Extended load beyond front or rear bumper

*Applies only to vehicles whose overall length (including extension) exceeds 17'.*

One-way.....\$20.00

### THE WAY TO GO AND SAVE! 10-RIDE PASSENGER TICKET BOOKS

Save money and time at the terminals.  
 Books are transferable from person to person.  
 Multiple tickets can be used from the same book on the same trip.  
 Available at the ticket offices.

INQUIRE ABOUT OUR SPECIAL AUTO COMMUTER  
 BOOKS AVAILABLE AT ALL LOCATIONS

### May 20 - May 25 & June 1 - June 24, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 am	8:45 am
9:15 am	11:30 am	EAG	12:00 pm	2:15 pm
2:45 pm	5:00 pm	EAG	5:30 pm	7:45 pm
8:00 pm	10:15 pm	EAG		

### May 26 - May 31, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 am	8:45 am
7:30 am	9:45 am	NAN	10:15 am	12:30 pm
9:15 am	11:30 am	EAG	12:00 pm	2:15 pm
1:00 pm	3:15 pm	NAN	3:45 pm	6:00 pm
2:45 pm	5:00 pm	EAG	5:30 pm	7:45 pm
6:30 pm	8:45 pm	NAN	9:00 pm	11:15 pm
8:00 pm	10:15 pm	EAG		

### June 25 - September 7, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 am	8:45 am
7:30 am	9:45 am	NAN	10:15 am	12:30 pm
9:15 am	11:30 am	EAG	12:00 pm	2:15 pm
1:00 pm	3:15 pm	NAN	3:45 pm	6:00 pm
2:45 pm	5:00 pm	EAG	5:30 pm	7:45 pm
6:30 pm	8:45 pm	NAN	9:00 pm	11:15 pm
8:00 pm	10:15 pm	EAG		

### September 8 - October 13, 2010

Depart Hyannis	Arrive Nantucket	VESSEL	Depart Nantucket	Arrive Hyannis
		EAG	6:30 am	8:45 am
9:15 am	11:30 am	EAG	12:00 pm	2:15 pm
2:45 pm	5:00 pm	EAG	5:30 pm	7:45 pm
8:00 pm	10:15 pm	EAG		



M/V Eagle (EAG) and M/V Nantucket (NAN) have elevators on board. Vessel boarding accessible by dockside ramps.



### Hyannis to Nantucket High-Speed Ferry Schedule

Effective April 14

*One Hour Ferry - The Steamship Authority operates a high-speed passenger-only ferry between Hyannis and Nantucket. Reservations are not necessary, but are recommended during peak travel times. For schedules, information and to book online visit [www.SteamshipAuthority.com](http://www.SteamshipAuthority.com) or call (508) 495-3278 (FAST)*

### One-way M/V Iyanough Passenger Rates

Adults.....\*\$32.50  
 Children (5 - 12 years)....\*\$24.50

\* Includes \$0.50 town-mandated embarkation fee.

Children (4 and under).... Free  
 Bicycle.....\$6.00

### April 14 - May 19, 2010

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00AM	9:00AM	9:30AM	10:30AM
11:00AM	12:00PM	12:30PM	1:30PM
1:55PM	2:55PM	3:15PM	4:15PM
4:30PM	5:30PM	6:00PM	7:00PM

### May 20 - October 13, 2010

Depart Hyannis	Arrive Nantucket	Depart Nantucket	Arrive Hyannis
8:00AM	9:00AM	9:30AM	10:30AM
11:00AM	12:00PM	12:30PM	1:30PM
1:55PM	2:55PM	3:15PM	4:15PM
4:30PM	5:30PM	6:00PM	7:00PM
7:15PM	8:15PM	8:30PM	9:30PM

# 2010 VEHICLE RESERVATION APPLICATION FORM

# One Reservation Per Form

ONE APPLICATION PER VEHICLE. FAXES WILL NOT BE ACCEPTED. RESERVATIONS/TICKETS ARE NON-TRANSFERABLE.

**Is this a reservation you plan on transferring by 05/15/10 or 30 days prior to scheduled departure of the first segment of the reservation?** YES \_\_\_\_\_ NO \_\_\_\_\_

Profile number: \_\_\_\_\_ Profile name: \_\_\_\_\_

Please provide the following information for **CUSTOMER TRAVELING**:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime phone: (\_\_\_\_\_) \_\_\_\_\_ Island phone:(\_\_\_\_\_) \_\_\_\_\_

Evening phone: (\_\_\_\_\_) \_\_\_\_\_ Cell phone: (\_\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_

Include the following number of passengers on vehicle ticket (optional)Adults: \_\_\_\_\_ Children (ages 5-12): \_\_\_\_\_

**Vehicle Information** - License plate numbers must be provided. License plate must match vehicle traveling.

Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_

License Plate: \_\_\_\_\_ State: \_\_\_\_\_

<b>IS THIS VEHICLE OVER 6 FEET IN TOTAL HEIGHT?</b>	NO	YES	Total Height: _____ FEET
<b>IS THIS VEHICLE TOWING A TRAILER</b>	NO	YES	Trailer Length: _____ FEET
Please list overall vehicle length if it exceeds 17 feet (bumper to bumper)			Overall Length: _____ FEET

*Purchase implies acceptance of all terms and conditions of tariff with regard to cancellation, change and refund policies.*

**Payment of Reservation** - Prepayment of vehicles is required. Please specify method of payment (check one). If check or money order, please enclose payment.

CHECK ENCLOSED: \_\_\_\_\_ MASTERCARD: \_\_\_\_\_ VISA: \_\_\_\_\_ DISCOVER: \_\_\_\_\_ AMERICAN EXPRESS: \_\_\_\_\_ SSA GIFT CARD \_\_\_\_\_

**Credit Card & Cardholder Information** - For all credit card orders, please provide the following information:

Credit Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

**MasterCard, Visa & Discover** - Please provide last 3 (three) digits appearing on signature strip after credit card number: \_\_\_\_\_

**American Express** - Please provide 4 (four) digit code located above the embossed credit card number on front of card: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

Cardholder Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**One Reservation Per Form**

DATE	FROM	TO	TIME
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM
If desired times are not available, we will give you the closest available reservation. Please provide us with a range of time for your travel availability so that we can book the best reservation and wait list appropriately.			
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM
DEPARTURE _____ - _____ - _____	WH VH OB NT HY	WH VH OB NT HY	____ : ____ AM PM